

## ADVISORY INFORMATION 08/2022

31 March 2022



### **MYSEJAHTERA REQUIREMENTS FOR TRAVELLERS ENTERING MALAYSIA**

#### **1 Introduction**

- 1.1 As Malaysia is currently in transition to the endemic phase and will reopen the country's borders to travellers from abroad starting April 1, 2022, this Advisory Information (AI) is directed to all operators and travellers of the country's new entry requirements.
- 1.2 To ease the management of travellers at the country's International Points of Entry (POE), also known as *Pintu Masuk Antarabangsa (PMA)*, a new health declaration initiative has been developed using the MySejahtera application.

#### **2 Procedure**

- 2.1 All travellers entering Malaysia are required to download and register the MySejahtera application via <https://mysejahtera.malaysia.gov.my/> **within a week** before departing for Malaysia. The steps to install and register MySejahtera are in Attachment 1.
- 2.2 Travelers are then required to complete a pre-departure form in the 'Travel for...(travellers name)' icon that can be accessed via the "Traveller" icon on the MySejahtera screen (refer to Attachment 2). After completing the form, the traveller will receive a 'Traveller Card' together with a reminder to upload the Covid-19 test results. This test is to be conducted within **two (2) days** before departure to Malaysia.
- 2.3 For travellers who received their Covid-19 vaccination abroad:  
After completing the pre-departure form, travellers are required to fill in their vaccination history details in the "Overseas Vaccination Details". This link is also available on the same display as "Travel to...(travellers name)". Travellers are to verify their Covid-19 digital vaccination certificate through the <https://mysafetravel.gov.my/> portal before departing for Malaysia to avoid obtaining a mandatory quarantine order upon arrival in Malaysia.
- 2.4 Travellers are to be reminded:
  - a) a false declaration made in this pre-departure form is an offense under Section 22(d) of the Prevention and Control of Infectious Diseases Act 1988 [Act 342] and upon conviction, is punishable under Section 24 of Act 342, which may lead to imprisonment or a fine or both;
  - b) if the vaccination status is incomplete, the traveller will be given a Home Surveillance Order (HSO) for **five (5) days** from the date of arrival in Malaysia;

- c) Covid-19 detection test (professionally administered RTK-Ag) on arrival must be performed within **24 hours after arrival** and made at any private health facility either at the POE or in the country. Failure to do so will result in a change of MySejahtera status to “High Risk” (red) and travellers will be subject to a five (5) day HSO;
- d) if the result of the professionally administered Covid-19 RT-PCR or RTK-Ag test performed while in Malaysia is positive, travellers will be subjected to isolation for a period of time according to the current protocol of the Ministry of Health Malaysia (MOH); and
- e) the traveller shall bear all costs related to testing, quarantine, isolation and treatment imposed on it.

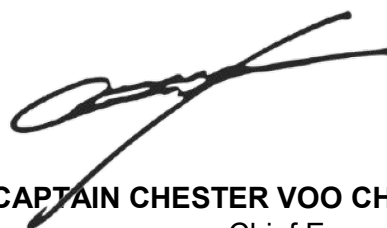
2.5 The requirement for travellers to install and use the MySejahtera application for declaration of health status and vaccination is under the provisions of Regulation 17 of the Prevention and Control of Infectious Diseases (Measures Within Infected Local Areas) (National Recovery Plan) (Transition Phase to Endemic) Regulations 2022 [P.U.(A) 83/2022] and has been incorporated into the new standard operating procedures (SOPs). Failure to comply with the requirements of these SOPs may result in the traveller being denied boarding.

### **3 Conclusion**

3.1 This AI revokes:

- a) Civil Aviation Notice (CAN) 8/2021 – Compulsory COVID-19 Screening Test for Passengers Traveling into Malaysia via Air Transport
- b) Civil Aviation Notice (CAN) 14/2021 REV1 – Vaccinated Travel Lane by Air Between Malaysia and Singapore
- c) Advisory Information (AI) 18/2021 – Guidelines for The Entry Point Screening of MySejahtera Application and Health Declaration Form for Travellers into Malaysia

3.2 CAAM will continuously monitor and update accordingly should there be any development.



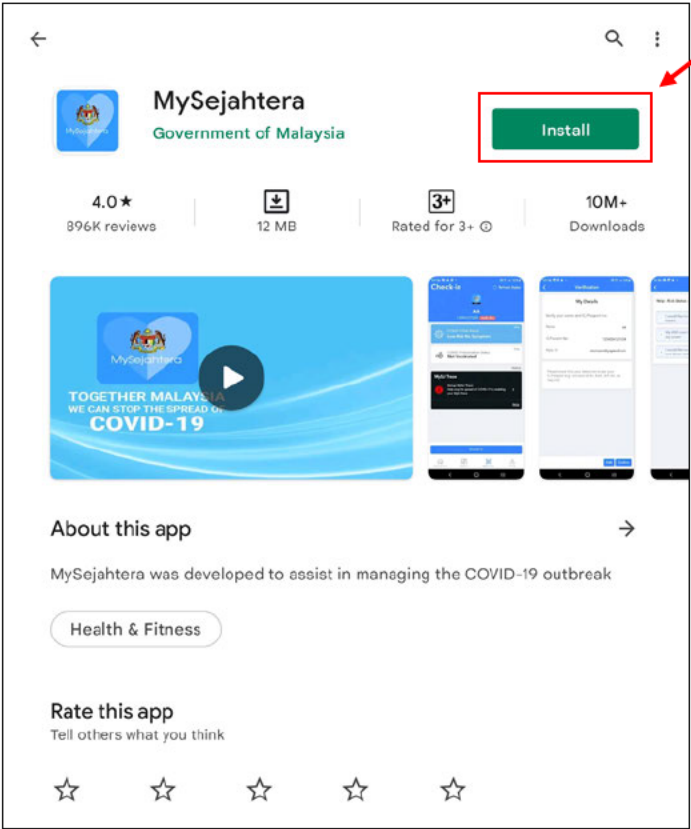
**DATUK CAPTAIN CHESTER VOO CHEE SOON**

Chief Executive Officer  
for Civil Aviation Authority of Malaysia  
31<sup>st</sup> March 2022

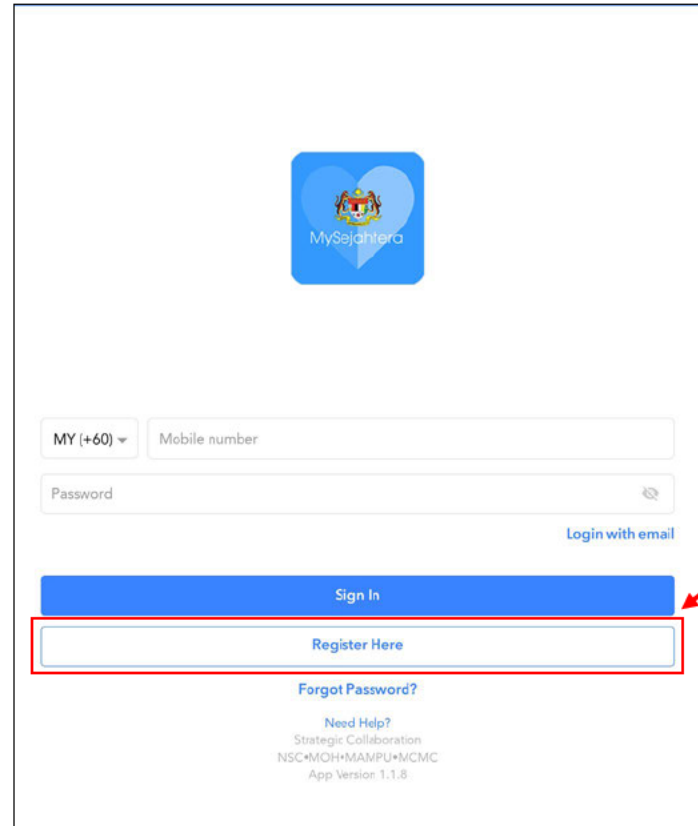
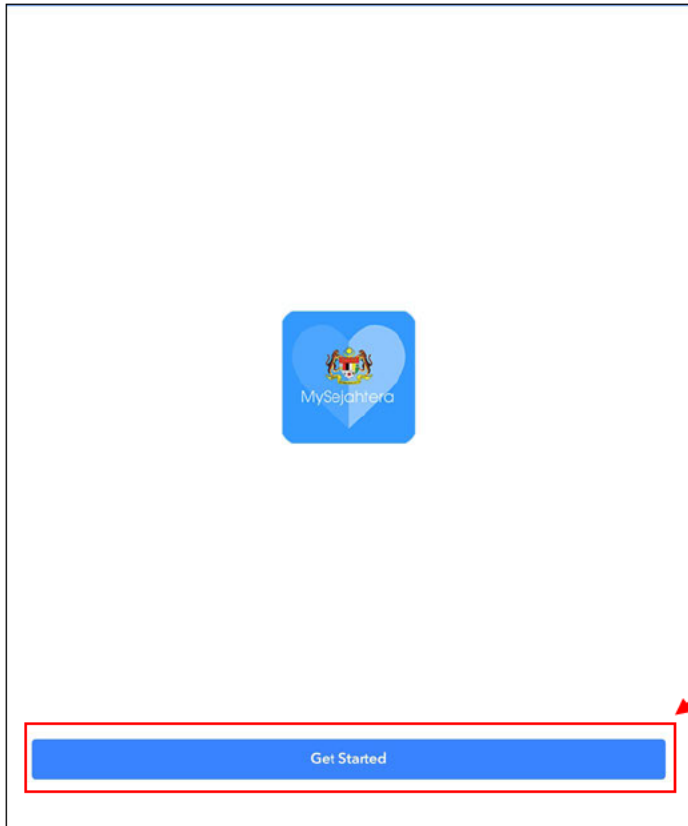
# ATTACHMENT 1

## GUIDELINES TO INSTALL AND REGISTER MYSEJAHTERA

Download  
MySejahtera from  
Apple App Store or  
Google Play Store




Click "Get Started" then  
"Register Here" to register your  
MySejahtera account




Register using an active phone number or e-mail

Choose Language  
English [Help](#)



## Registration

Country Code\*  
Malaysia (+60)      Contact Number\*

I'm not a robot   
reCAPTCHA  
Privacy - Terms


[Register](#)

[I would like to use Email to Register](#)

[Forgot Password](#)




Enter the OTP No.  
to proceed with the  
registration.

MySejahtera User Registration

 donotreply@mysejahtera.org Yesterday  
to me

Dear Sir / Madam,  
Your OTP No. is **465240** for MySejahtera registration and will expire in 5 minutes.


Regards,  
MySejahtera Support

 Reply     Reply all     Forward

RMO MySejahtera: Your OTP No. is **284936** for MySejahtera registration and will expire in 5 minutes.

Fill in the form, with  
travellers particulars then  
"Confirm" once done.

[Help](#)



MySejahtera

**Step 1 of 2**

Update your personal details

User Name\*  
[REDACTED]

---

Full Name\*

---

Email Address

---

NRIC / Passport No\*

---

Age\*

---

Gender (Male / Female)\*  
**Gender**

---


Ethnicity\*  
**Ethnicity**

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Address in Malaysia\*

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Open MySejahtera app and login using registered phone number/e-mail and password.



MY (+60) ▾ Mobile number

Password 

[Login with email](#)

**Sign In**

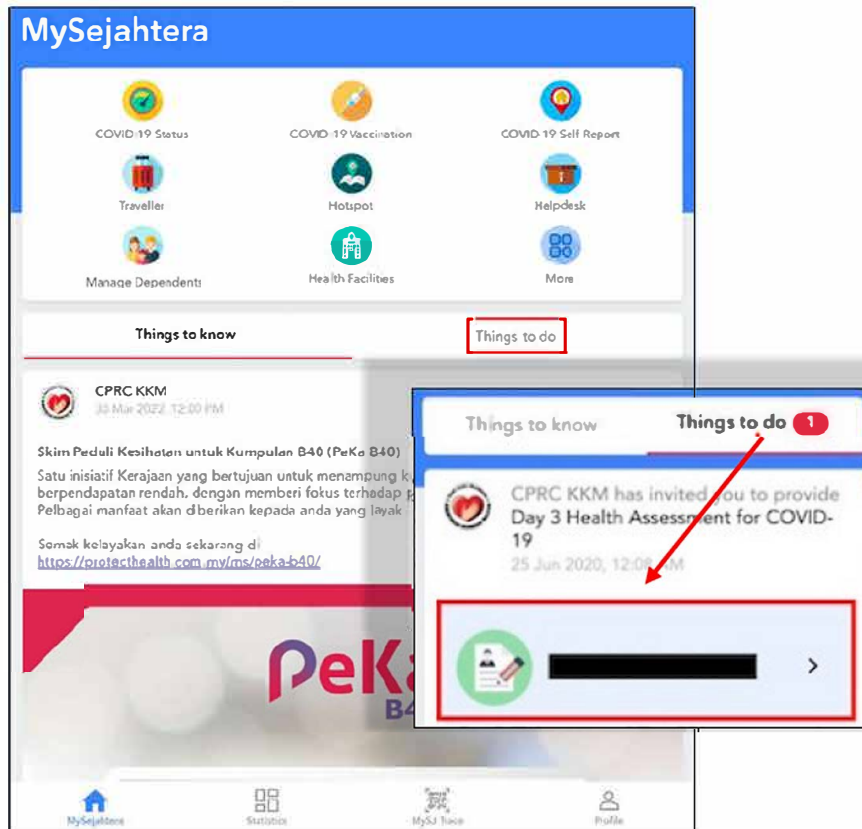
[Register Here](#)

[Forgot Password?](#)

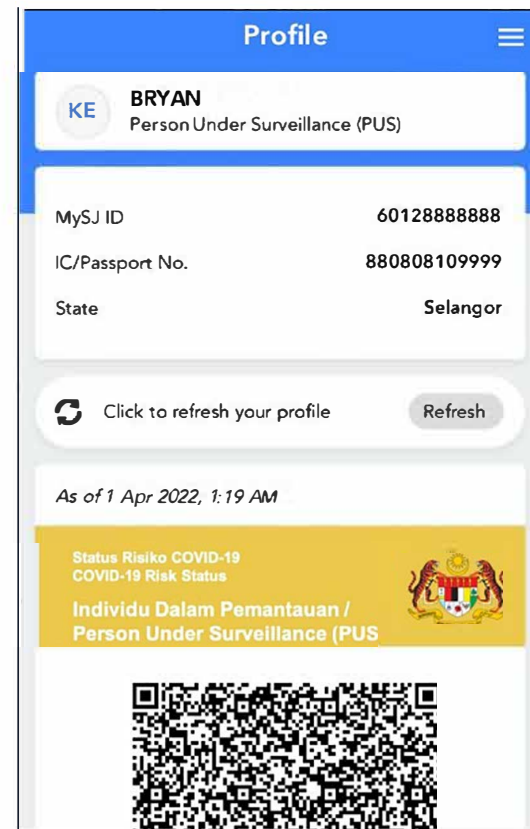
[Need Help?](#)  
Strategic Collaboration  
NSC•MOH•MAMPU•MCMC  
App Version 1.1.8



Click on "Things to do" and answer all the assessment questions.



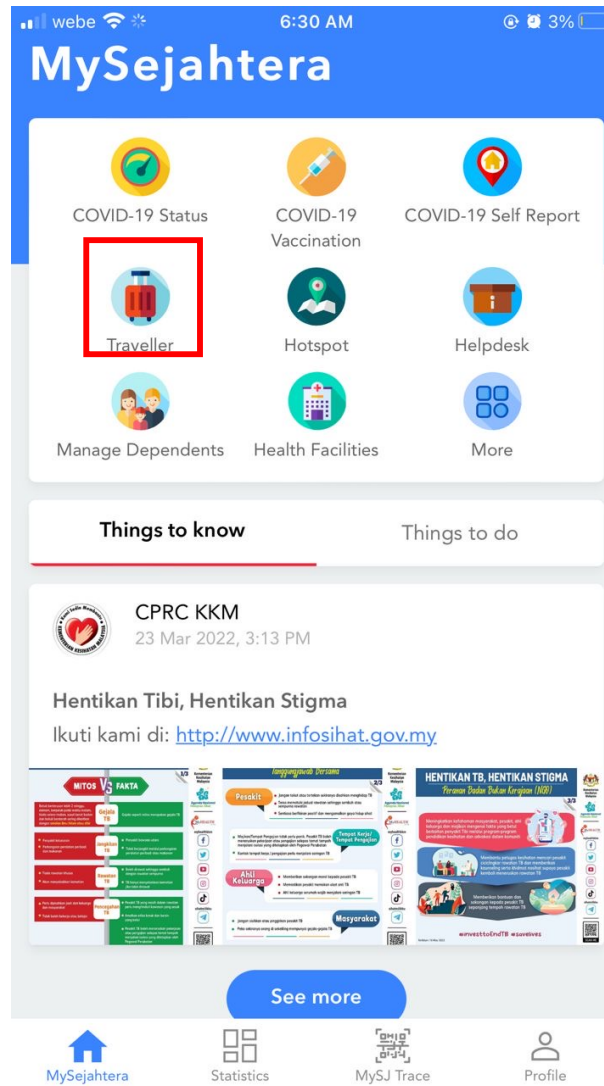
Completed registration will show the Health Assessment Status on the Profile tab.

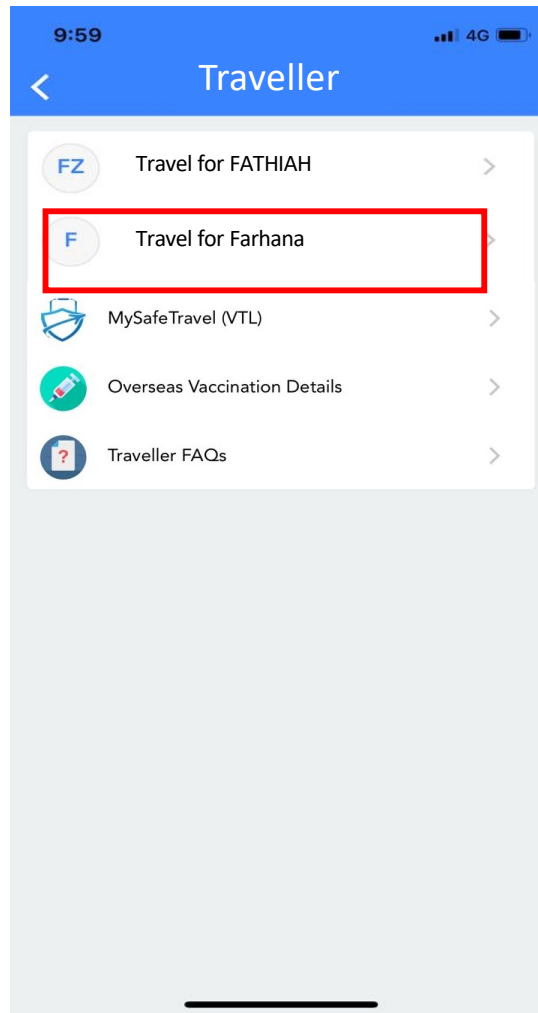


# ATTACHMENT 2

## GUIDELINES TO FILL UP MYSEJAHTERA TRAVELLERS' DECLARATION

Click on Traveller icon





Option to declare for traveler's dependent will be available upon verification of dependent in vaccine dependent

Fill in the pre-departure form. Ensure all information is correct before submitting

**Questions**

17.3 Where did you receive your COVID-19 vaccine / Di manakah anda menerima vaksin COVID-19?

**ATTENTION**

Please ensure all information provided are correct. False declaration made by you is an offence under Section 22.(d) of Prevention and Control of Infectious Disease Act 1988 [Act 342] and if convicted may be punishable under section 24 of the same Act."

**PERHATIAN**

*Sila pastikan maklumat yang diberi adalah tepat. Jika anda memberikan maklumat palsu anda boleh disabitkan kesalahan di bawah Seksyen 22.(d), Akta Pencegahan dan Pengawalan Penyakit Berjangkit 1988 [Act 342] dan jika disabitkan kesalahan boleh dihukum di bawah Seksyen 24 akta yang sama.*

COVID-19 in the past 60 days? / Adakah anda pernah dimasukkan ke hospital akibat COVID-19 dalam tempoh 60 hari yang lalu?


Yes / Ya

No / Tidak

Cancel Submit

Upon submission of predeparture form via MySJ



  
Ministry of Health Malaysia  
**Traveller's Card**

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test <b>Pending: SUBMIT NOW</b>

**IMPORTANT NOTICE:**

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



Ministry of Health Malaysia

## Traveller's Card

Port of Entry  
KLIA

Country of Departure  
SINGAPORE

Name  
FATHIAH BINTI MOHAMAD  
ZARAFI

MySJ ID  
60101234567

Time Stamp  
March 8 8:00 AM

IC/Passport No.  
A123456

Address  
F1 PARCEL F PUTRAJAYA

Pre-Departure Test  
[Pending: SUBMIT NOW](#)

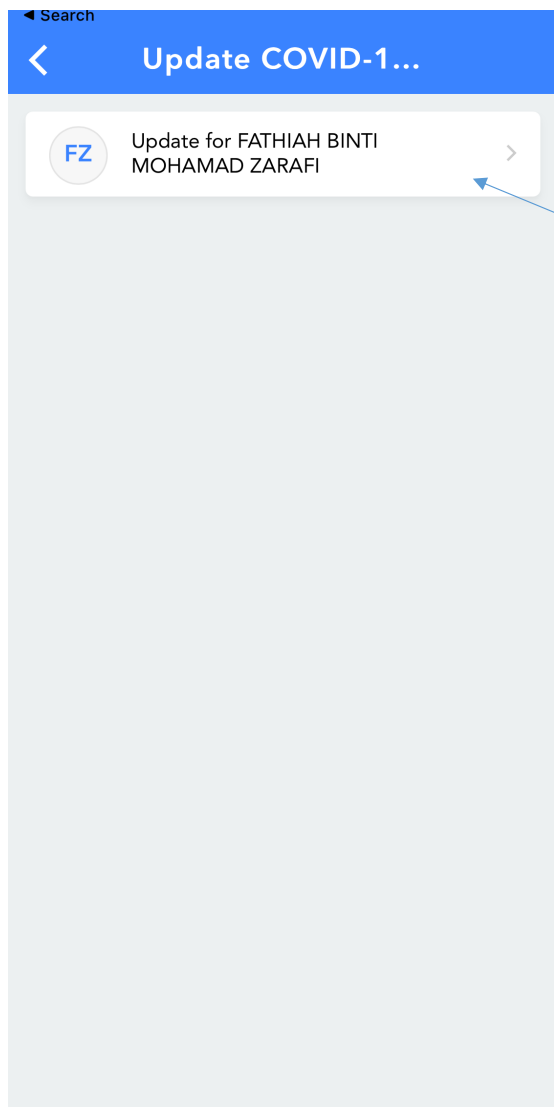
Link for user to fill in and upload pre-departure test two days before departure

### IMPORTANT NOTICE:

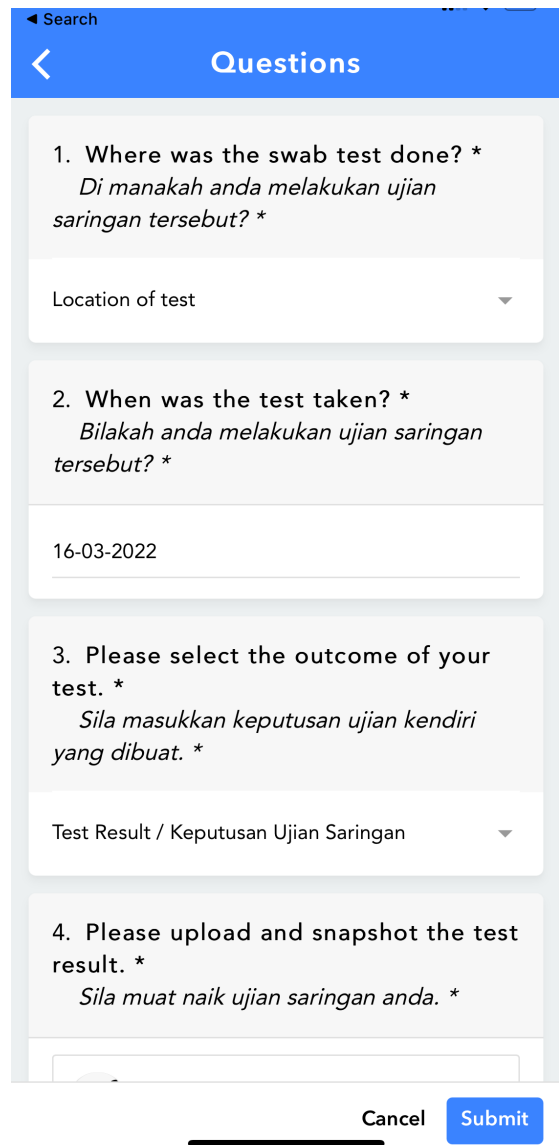
Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

All related cost for testing must be borne by you.



Click Update for 'User's Name'



Upon submission of pre-departure test via MySJ

**Questions**

5. Where are you currently staying? \*  
*Dimanakah tempat tinggal semasa anda? \**

23 USJ 4/1A

THANK YOU FOR YOUR RESPONSE.

You are required to bring along your vaccination certificate and pre-departure test result for verification by the authority when requested.

TERIMA KASIH ATAS MAKLUM BALAS ANDA

*Anda diminta membawa bersama sijil vaksinasi dan keputusan ujian pra-perlepasan untuk pengesahan pihak yang berwajib.*


OK

7. Please enter your current postcode. \*  
*Sila nyatakan poskod semasa anda. \**

47620

Cancel Submit



  
Ministry of Health Malaysia  
**Traveller's Card**

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	Pre-Departure Test <b>Submitted</b>

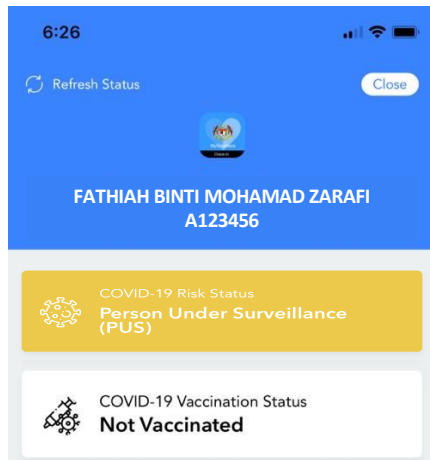
**IMPORTANT NOTICE:**

Please perform your COVID-19 pre-departure test two (2) days before departure to Malaysia and submit to MySejahtera prior to departure.

Upon arrival in Malaysia, you are required to undergo a professional COVID-19 RTK antigen test within 24 hours at any private health facilities. Failure to do so will result in issuance of a five (5)-day Home Surveillance Order (HSO).

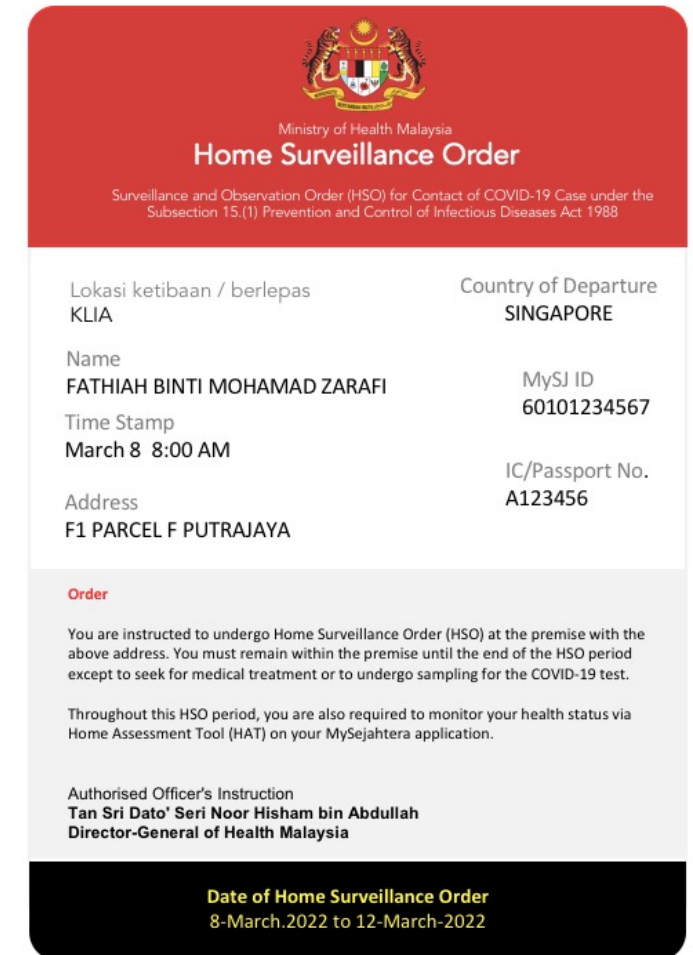
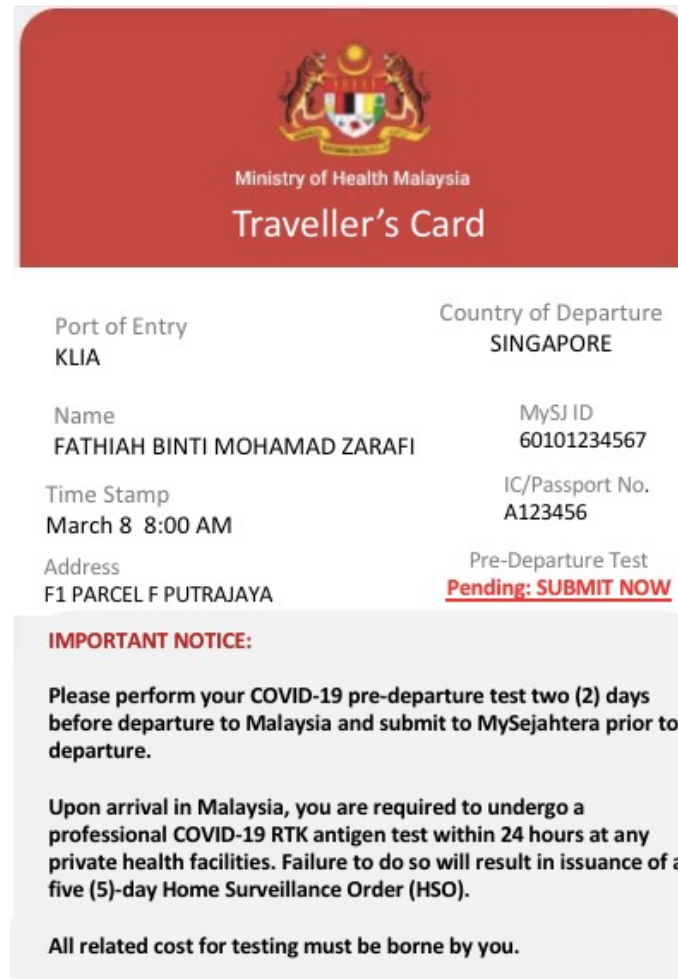
All related cost for testing must be borne by you.





For partially and unvaccinated travellers, they will be issued with a **red** Travellers Card initially.

Upon arrival in Malaysia, they will be issued with a HSO card for five (5) days.



Upon landing, travellers are required to do a professional COVID-19 RTK antigen test within 24 hours at any private healthcare facility



The image shows a 'Home Surveillance Order' form from the Ministry of Health Malaysia. The form is titled 'Home Surveillance Order' and includes the following information:

**Ministry of Health Malaysia**  
**Home Surveillance Order**  
Surveillance and Observation Order (HSO) for Contact of COVID-19 Case under the Subsection 15.(1) Prevention and Control of Infectious Diseases Act 1988

Lokasi ketibaan / berlepas KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Time Stamp March 8 8:00 AM	IC/Passport No. A123456
Address F1 PARCEL F PUTRAJAYA	

**Order**

You are instructed to undergo Home Surveillance Order (HSO) at the premise with the above address. You must remain within the premise until the end of the HSO period except to seek for medical treatment or to undergo sampling for the COVID-19 test.

Throughout this HSO period, you are also required to monitor your health status via Home Assessment Tool (HAT) on your MySejahtera application.

Authorised Officer's Instruction  
**Tan Sri Dato' Seri Noor Hisham bin Abdullah**  
Director-General of Health Malaysia

**Date of Home Surveillance Order**  
8-March-2022 to 12-March-2022

Failure to perform this on-arrival test within 24 hours will result in issuance of Home Surveillance Order (HSO) for five (5) days.

If the traveller is found to be positive, they will be issued with a Home Surveillance Order (HSO) for:

- Seven (7) days for fully vaccinated
- Ten (10) days for partially or unvaccinated

- If you are a frequent traveller, you will be issued with a Frequent Travellers Card.

You are required to upload the result of your RT-PCR test that was conducted 24 hours before entry to Malaysia. Your Frequent Travellers Card will be valid for seven (7) days from the first arrival date and you are required to submit a professional RTK-antigen test once every week (with the exception of travellers from Singapore). Failure to do will result in the removal of your Frequent Travellers Card.

Travellers from Singapore are advised to apply for renewal of your Frequent Travellers Card every seven (7) days.



The image shows a digital interface for a Frequent Travellers Card. At the top, there is a purple header with the Malaysian coat of arms and the text 'Kementerian Kesihatan Malaysia' and 'Frequent Travellers Card'. Below this, a table displays personal and travel information. A 'Notice' section provides instructions on reporting and testing requirements. At the bottom, a black bar indicates the card's validity period.

Port of Entry KLIA	Country of Departure SINGAPORE
Name FATHIAH BINTI MOHAMAD ZARAFI	MySJ ID 60101234567
Arrival Date Mac 8 2022	IC/Passport No. A123456
Occupation Doktor Gigi	Workplace Address F1 PARCEL F PUTRAJAYA
Address F1 PARCEL F PUTRAJAYA	Weekly RTK Ag Test <a href="#">SUBMIT NOW</a>

**Notice:**

You are required to report and upload the result of your professional RTK-Antigen test that was conducted 24 hours prior to entry into Malaysia. This test must be repeated once every week in order to maintain your Frequent Traveller Card (except for travellers from Singapore-no testing is required).

For travellers from Singapore, you are required to refill and submit your details in 'Travel For (Name)' in your MySejahtera app every seven (7) days in order to renew your Frequent Traveller Card.

All related cost for testing must be borne by you .

**Valid from 8-Mac-2022 until 14-Mac-2022**